Red is the new Black: The Provincial Corrections Story

IPAC BC Education Day
September 28, 2018
Jacqueline Hlagi
Healthcare Services

• Prior to 2003 in provincial Corrections healthcare services were delivered through 52 separate service contracts

• April 2003 a single contractor was awarded the contract for healthcare delivery to the nine facilities

• A review was commissioned by BC Corrections on 2006
  – Alternate care delivery models were reviewed
  – The decision was to retain the provincial contracted service delivery Model
Ministry Mandate

• Spring 2014 a request was made by the Deputy Solicitor General and the Deputy Minister of Health for PHSA to complete a collaborative review of healthcare services
  – Focus was on best practices

• Discussions re transfer of care to PHSA governance started in Sept 2014
  – Best healthcare service delivery model was reviewed
Why the change?

- Reviews, audits, reports calling for change
  - WHO report (2013)
  - BC Coroner’s Report (2014)
PHSA IPAC Team

• Started with Hiring a IPAC Specialist in June 2017

• Addition to the team included part time IPAC practitioners starting October 2017

• Medical Lead Infection Prevention and Control starting in December 2017

• The final IPAC practitioner started in August 2018
PHSA  BCMHSUS

• Operational responsibility for health services at all 10 BC provincial correctional centres started on 1 October 2017

• Correctional Health Services is part of BC Mental Health & Substance Use Services, an agency within PHSA

The mandate:
  – better support clients while incarcerated
  – as they transition back to life outside of a correctional centre.
Facilities

**Alouette Correctional Centre for Women**
Custody type: Secure, medium, open
24800 Alouette Road, Maple Ridge, B.C. V4R 1R8

**Ford Mountain Correctional Centre**
Year built: 1981
Custody type: medium, open
57657 Chilliwack Lake Road, Chilliwack, B.C. V4Z 1A7

**Fraser Regional Correctional Centre**
Custody type: Secure, medium, open
13777 256th Street, Maple Ridge, B.C. V2X 0L7
Kamloops Regional Correctional Centre  
Custody type: Secure, medium, open  
2550 West Trans-Canada Highway, Kamloops, B.C. V2C 5M9

Nanaimo Correctional Centre  
Year built: 1953  
Custody type: medium, open  
3945 Biggs Road, Nanaimo, B.C. V9R 0L7

North Fraser Pretrial Centre  
Year built: 2001  
Custody type: Secure  
1451 Kingsway Avenue, Port Coquitlam, B.C. V3C 1S2
Surrey Pretrial Services Centre
Year built: 1991, expanded in 2014
Custody type: Secure
14323 57th Avenue, Surrey, B.C. V3X 1B1

Vancouver Island Regional Correctional Centre
Year built: 1913, extensively renovated and expanded in 1984
Custody type: Secure, medium
4216 Wilkinson Road, Victoria, B.C. V8Z 9J1
Okanagan Correctional Centre
Year built: 2016
Custody type: Secure, medium, open
200 Enterprise Way, Oliver, B.C. V0H 1T2

Prince George Regional Correctional Centre
Year built: 1996, expanded in 2010
Custody type: Secure, medium, open
795 Highway 16 East, Prince George, B.C. V2L 5J9
Population in BC Provincial Corrections

• Currently has approximately 2,700 inmates
  – referred to as clients in health care

• There are approximately 18,000 new clients per year

• Those in secure custody for accused awaiting trial

• Offenders serving sentences of less than two years.
Profile

<table>
<thead>
<tr>
<th>Hold Status</th>
<th>2016/17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remand</td>
<td>1,668</td>
</tr>
<tr>
<td>Sentenced</td>
<td>1,043</td>
</tr>
<tr>
<td>Immigration Detention</td>
<td>21</td>
</tr>
<tr>
<td>Average Daily Inmate Count</td>
<td>2,734</td>
</tr>
</tbody>
</table>

Remand – Inmates awaiting trial

Sentenced – Inmates in custody with at least one sentencing warrant

Immigration Detention – Individuals detained under the Immigration Act.

https://ac.els-cdn.com/S2215036615003570/1-s2.0-S2215036615003570-main.pdf?_tid=0a2cc31e-e5b4-4f51-b25a-1c2fc7a5dcf6&md5=1536603181_ad98ae2a811228cf0407234355b72366
# Average daily counts of adults in correctional services 2015/2016

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>British Columbia</td>
<td>2,653</td>
<td>69</td>
<td>12,146</td>
<td>-4</td>
<td>14,798</td>
<td>-2</td>
<td>-16</td>
</tr>
</tbody>
</table>

## Occupancy

<table>
<thead>
<tr>
<th>Correctional Centre</th>
<th>2015/16</th>
<th></th>
<th></th>
<th>2016/17</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Average Daily Count</td>
<td>Number of cells</td>
<td>% of cells used</td>
<td>Average Daily Count</td>
<td>Number of cells</td>
<td>% of cells used</td>
</tr>
<tr>
<td>ACCW</td>
<td>166</td>
<td>188</td>
<td>89%</td>
<td>158</td>
<td>188</td>
<td>84%</td>
</tr>
<tr>
<td>FMCC</td>
<td>104</td>
<td>95</td>
<td>109%</td>
<td>98</td>
<td>94</td>
<td>105%</td>
</tr>
<tr>
<td>FRCC</td>
<td>447</td>
<td>304</td>
<td>147%</td>
<td>457</td>
<td>304</td>
<td>150%</td>
</tr>
<tr>
<td>KRCC</td>
<td>273</td>
<td>185</td>
<td>147%</td>
<td>257</td>
<td>185</td>
<td>139%</td>
</tr>
<tr>
<td>NCC</td>
<td>130</td>
<td>190</td>
<td>69%</td>
<td>134</td>
<td>190</td>
<td>70%</td>
</tr>
<tr>
<td>NFPC</td>
<td>476</td>
<td>300</td>
<td>159%</td>
<td>506</td>
<td>300</td>
<td>169%</td>
</tr>
<tr>
<td>OCC**</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>25</td>
<td>360</td>
<td>7%</td>
</tr>
<tr>
<td>OCC** (Women)</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>1</td>
<td>18</td>
<td>8%</td>
</tr>
<tr>
<td>PGRCC</td>
<td>239</td>
<td>158</td>
<td>151%</td>
<td>234</td>
<td>172</td>
<td>136%</td>
</tr>
<tr>
<td>PGRCC (Women)</td>
<td>29</td>
<td>25</td>
<td>118%</td>
<td>27</td>
<td>21</td>
<td>129%</td>
</tr>
<tr>
<td>SPSC</td>
<td>478</td>
<td>365</td>
<td>131%</td>
<td>524</td>
<td>383</td>
<td>137%</td>
</tr>
<tr>
<td>VIRCC</td>
<td>308</td>
<td>207</td>
<td>149%</td>
<td>311</td>
<td>207</td>
<td>150%</td>
</tr>
<tr>
<td>TOTAL:</td>
<td>2,652</td>
<td>2,017</td>
<td>131%</td>
<td>2,734</td>
<td>2,422</td>
<td>113%</td>
</tr>
</tbody>
</table>

[https://ac.els-cdn.com/S2215036615003570/1-s2.0-S2215036615003570-main.pdf?_tid=0a2cc31e-e5b4-4f51-b25a-1c2fc7a5df6&acdnt=1536603181_ad98ae2a811228cf0407234355b72366](https://ac.els-cdn.com/S2215036615003570/1-s2.0-S2215036615003570-main.pdf?_tid=0a2cc31e-e5b4-4f51-b25a-1c2fc7a5df6&acdnt=1536603181_ad98ae2a811228cf0407234355b72366)
PHSA Strategic Direction

• Eliminate barriers to accessing health care
• Implement evidence-based clinical guidelines, standards and practices
• Improve the continuity of care by improving transitions between correctional facilities and RHAs, primary care and community services
• Enhance the skills and clinical competencies of all health disciplines
• Improve reporting and accountability by developing and tracking performance indicators
• Prepare and implement Accreditation in 2021
• Develop strong partnerships with BC Corrections and Ministry of Public Safety & Solicitor General, RHAs, community providers and other stakeholders
IC Issues in Correctional Facilities

- Lack of handwashing stations
  - ABHR and consumption
- PPE use (corrections staff are frontline)
- Wounds (MRSA colonization versus infection)
- Healthcare separate from inmate units
- Overcrowding
- Cleaning and disinfection (equipment)
- Environmental cleaning
- Symptom identification (Respiratory illness Gastrointestinal illness)
- TB screening
- Immunizations
Population

About 30 per cent of the population in our provincial correctional centres are Indigenous.

In Northern BC at the Prince George Regional Correctional Centre (PGRCC), the percentage of Indigenous clients can sometimes make up to 80 per cent of the centre’s population.

For women, in some centres up to 95 per cent of the women’s prison population are Indigenous.

Babak Moazen, Sahar Saeedi Moghaddam, Marisa A. Silbernagl, Masoud Lotfizadeh, Rebecca J. Bosworth, Zahra Alammehrjerdi, Stuart A. Kinner, Andrea L. Wirtz, Till W. Bärnighausen, Heino J. Stöver, and Kate A. Dolan*
Infection Control issues in CHS

• Increase in clients with mental health issues
• In the Lancet Psychiatry 2016
  – Prevalence of HIV, hepatitis B, and hepatitis C in people with severe mental illness: a systematic review and meta-analysis
  • Elizabeth Hughes, Shaan Bassi, Simon Gilbody, Martin Bland, Fabiola Martin

• Approximately 60% of inmates are diagnosed with substance use/mental health disorder (Ministry of Public Safety and Solicitor General, 2017)

https://ac.els-cdn.com/S2215036615003570/1-s2.0-S2215036615003570-main.pdf?_tid=0a2cc31e-e5b4-4f51-b25a-1c2fc7a5dcf6&acdnt=1536603181_ad98ae2a811228cf0407234355b72366
Tuberculosis

• Increase in indigenous population
• Immigration holds
Policy Development

• As mandated by PHSA Policy department all documents were now to reformat to policies and procedures

  Work was started in Aug 2017 in the deployment of an infection control manual
## Policies

### Published Documents

| IPC-002 Transmission Characteristics and Precautions for Potential Health Care Infections |

### List of Policies in Draft

<table>
<thead>
<tr>
<th>SHP-000X Routine Practices POLICY</th>
</tr>
</thead>
<tbody>
<tr>
<td>SHP-016 P.x Personal Protective Equipment PROCEDURE</td>
</tr>
<tr>
<td>SHP-001 P.x Hand Hygiene PROCEDURE</td>
</tr>
<tr>
<td>SHP-026 P.x Personal Care Supplies PROCEDURE</td>
</tr>
<tr>
<td>SHP-004 P.x Point of Care Risk Assessment PROCEDURE</td>
</tr>
<tr>
<td>SHP-035 P.x Sharps PROCEDURE</td>
</tr>
<tr>
<td>APR-004 P.X Additional Precautions POLICY</td>
</tr>
<tr>
<td>APR-010X P.x Airborne Precautions PROCEDURE</td>
</tr>
<tr>
<td>APR-011X P.x Contact Precautions PROCEDURE</td>
</tr>
<tr>
<td>APR-012X P.x Droplet Precautions PROCEDURE</td>
</tr>
<tr>
<td>OBM-001X Outbreak Management POLICY</td>
</tr>
<tr>
<td>OMB-002 P.x Gastrointestinal Outbreak PROCEDURE</td>
</tr>
<tr>
<td>OMB-003 P.x Respiratory Illness Outbreak PROCEDURE</td>
</tr>
<tr>
<td>SHP-025 P.X Patient Care Equipment Cleaning and Disinfection (Reprocessing) POLICY</td>
</tr>
<tr>
<td>SHP-025 P.x Cleaning and Disinfection of Non-critical Items (Low and Intermediate Level Disinfection) PROCEDURE</td>
</tr>
<tr>
<td>SDP-035 P.x Scabies PROCEDURE</td>
</tr>
<tr>
<td>SID-005 Reportable Communicable Diseases in BC POLICY</td>
</tr>
</tbody>
</table>
References


Questions?